

Your electricity bill

Bill date: June 20, 2011

Summary of what you owe

Amount owing on your previous bill	\$117.82
Less Payment made on May 23, thank you	-\$117.82
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$131.84
Equals Total amount due	\$131.84

Due date: July 1, 2011

KATHLEEN CHERNAK

Your account number: 820964284

For service at: 2664 W 5 St
Spc A

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

Demand Side Management Implementation Plan for 2012

On June 1, 2011, Arizona Public Service Company filed its application for approval of its 2012 Demand Side Management Implementation Plan with the Arizona Corporation Commission in Docket No. E-01345A-11-0232. The 2012 DSM Plan describes the Energy Efficiency and Demand Response programs APS proposes to implement to meet the total energy efficiency savings standard of 3% for 2011 and 2012 as required by Arizona Administrative Code R14-2-2404. The 2012 DSM Plan is available for review during regular business hours at the Commission's offices at 1200 W. Washington St., Phoenix, AZ 85007, or at azcc.gov using the eDocket function.

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See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number
820964284

Bill date
June 20, 2011

Mailing address or phone number change?
Please call 1-800-253-9407.

Total amount due: \$ 131.84

Your optional contribution to SHARE: \$ _____

Total amount paid: \$ _____

Due date: Jul 1, 2011

KATHLEEN CHERNAK
DBA KATHLEEN TERTMAN
#225
2554 W 16 ST
YUMA AZ 85364-4229

Your electricity bill
June 20, 2011

KATHLEEN CHERNAK

Your account number
820964284

Your service plan: E-32 XS/S

Meter number: W51241
Meter reading cycle: 12

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.78
Delivery service charge	\$29.42
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$9.26
Federal environmental improvement surcharge	\$0.12
System benefits charge	\$1.51
Power supply adjustment*	-\$4.07
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$61.50
Transmission and ancillary services*	\$3.05
Transmission cost adjustment*	\$1.15
Cost of electricity you used	\$122.10

Taxes and fees

Regulatory assessment	\$0.31
State sales tax	\$8.08
County sales tax	\$1.35
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$131.84

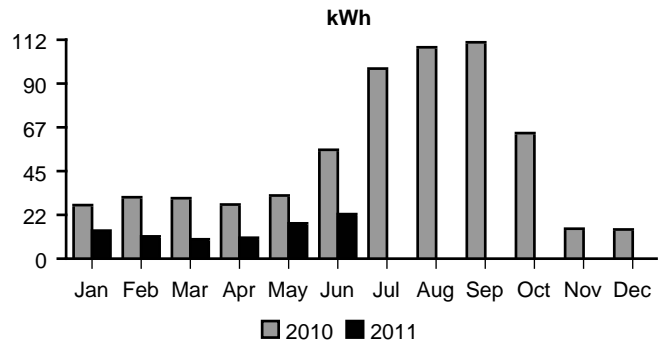
Total charges for electricity services \$131.84

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on Jun 15	11252
Meter reading on May 16	10532
Total electricity you used, in kWh	720
Demand meter reading	4.62
Your billed demand in kW	5.0

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	32	32
Average outdoor temperature	79°	76°	82°
Your total use in kWh	720	619	1831
Your billed demand in kW	5.0	5.0	8.0
Your average daily cost	\$4.39	\$3.68	\$9.42