

Your electricity bill

Bill date: January 18, 2013

Summary of what you owe

Amount owing on your previous bill	\$132.77
Less Payment made on Dec 28, thank you	-\$132.77
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$163.00
Equals Total amount due	\$163.00

Due date: February 1, 2013

KATHLEEN CHERNAK

Your account number: 820964284For service at: 2664 W 5 St
Spc A**Questions or Office Locations?**Call 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
1-800-252-9410**New Charge on Your Bill Beginning March 2013**

In May 2012, the Arizona Corporation Commission (ACC) approved new rates for APS. Because more customers are installing renewable energy systems such as solar and wind, and energy efficiency measures such as compact fluorescent light bulbs and refrigerator recycling, APS is selling less electricity, but fixed costs remain. APS is allowed to implement a new charge to recover a portion of the fixed costs. Fixed costs are for items that are needed regardless of how much electricity is sold, such as power poles, wires and other delivery infrastructure. As a result, the Lost Fixed Cost Recovery (LFCR) charge will begin appearing on your bill in March 2013. For more information, visit aps.com/LFCR.

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See page 2 for more information.

**Your account number**
820964284**Bill date**
January 18, 2013Mailing address or phone number change?
Please call 1-800-253-9407.**When paying in person, please
bring the bottom portion of your bill.****Total amount due: \$ 163.00****Your optional contribution
to SHARE: \$ _____****Total amount paid: \$ _____****Due date: Feb 1, 2013**KATHLEEN CHERNAK
DBA KATHLEEN TERTMAN
#225
2554 W 16 ST
YUMA AZ 85364-4229



Things you need to know

Contacting APS

- E-mail us at aps@aps.com
- Call us at:
602-371-6767 (Phoenix) or 800-253-9407 (Other areas)
Mon-Fri, 7:30 am - 5:00 pm
- Para servicio en español llame al:
602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:
811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call:
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to:
APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:
602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).
www.cc.state.az.us

Sign up for SurePay Automatic Payments!

Kathleen Chernak	Phone ()
Optional SHARE Contribution to be added to my Monthly Bill (\$1 to \$9) \$____	
My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)	
Signature:	



PO BOX 2906
PHOENIX AZ 85062-2906
APDF1TTDDTAACFATTATDCFAITTAFAADFTLFFTFANFAFFADDFDANFAFTADDDTT

Your electricity bill
January 18, 2013

KATHLEEN CHERNAK

Your account number
820964284

Your service plan: E-32 XS/S

Meter number: W51241
Meter reading cycle: 12

Charges for electricity services

Cost of electricity you used

Customer account charge	\$3.78
Delivery service charge	\$43.39
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$10.08
System benefits charge	\$3.09
Power supply adjustment*	-\$4.35
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$71.62
Federal transmission and ancillary services*	\$4.41
Federal transmission cost adjustment*	\$2.65
Cost of electricity you used	\$151.05

Taxes and fees

Regulatory assessment	\$0.30
State sales tax	\$9.99
County sales tax	\$1.66
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$163.00

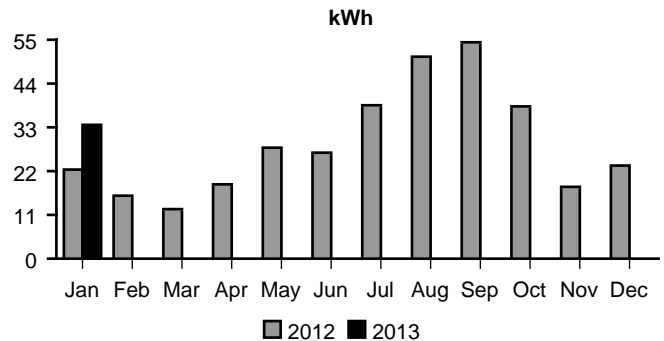
Total charges for electricity services \$163.00

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on Jan 18	31960
Meter reading on Dec 19	30919
Total electricity you used, in kWh	1041
Demand meter reading	5.53
Your billed demand in kW	6.0

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	33	30
Average outdoor temperature	51°	64°	57°
Your total use in kWh	1041	802	699
Your billed demand in kW	6.0	4.0	9.0
Your average daily cost	\$5.43	\$4.02	\$3.84