

Your electricity bill

Bill date: May 19, 2011

Summary of what you owe

Equals	Total amount due	\$199.53
	Cost of electricity (with taxes and fees)	\$199.53
Plus	Your new charges (details on following pages)	
Equals	Your balance forward	\$0.00
Less	Payment made on Apr 25, thank you	-\$431.00
Amount owing on your previous bill		\$431.00

Due date: June 2, 2011

Frank Chernek

Your account number: 740316280

For service at: 6 locations

Questions or Office Locations?

Call 928-782-7151 or 1-800-253-9405, 24 hours a day Website: aps.com Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)

Page 1 of 9 See page 2 for more information.		When paying in person, please bring the bottom portion of your bill.			
() aps	Your account number 740316280 Mailing address or phone	Bill date May 19, 2011 number change?	Total amount due:	\$	199.53
	Check here and fill in the details o	•	Your optional contribution to SHARE:	\$	
			Total amount paid:	\$	
PM 25	ANK CHERNEK /B 225 54 W 16 ST JMA AZ 85364-4229		Due date:	J	Jun 2, 2011

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News from APS

Watch your energy bill take a dip.

Pool owners know you can't have a pool without a pump - and if you have an old-fashioned, single-speed pool pump, you may not realize you're spending up to \$500 a year to operate it!

Today's variable-speed pool pumps can cut your energy costs by up to 80 percent, which equates to **a potential savings of up to \$400 a year**. APS rebates also help lower the initial purchase price, making payback as short as two years.

If you're not ready to replace your pump, consider a seasonal timer that automatically adjusts your pump to operate for the least amount of hours year-round to keep your pool clean. You can just set it and forget it, saving up to \$175 per year.

So dive in to savings now! Ask your local pool pro about the following APS rebates on energy-efficient pool products:

- Good Seasonal Timer
 \$75 rebate
 Saves up to \$175 per year
- Better Two-speed Pump \$100 rebate Saves up to \$225 per year
- Best Variable-speed Pump \$200 rebate Saves up to \$400 per year

For more information and a list of pool retailers, visit aps.com/pools.

This program is funded by APS customers and approved by the Arizona Corporation Commission.

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Sign up for SurePay Automatic Payments!

Frank Chernek	Phone ()
Optional SHARE Contribution to b	be added to my Month	ly Bill (\$1 to \$9) \$
My signature authorizes APS to e billing due date to pay the total an check payment to set up automat contact APS. (Intended for mailed	nount due each month ic payments. To termir	. Use the enclosed nate SurePay, I will

Signature:

Things you need to know

Contacting APS

- E-mail us at aps@aps.com
- Call us at:
- 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al:
- 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas) • Hearing impaired:
- Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933
- Blue Stake Before you dig, call:
- 811 or 800-782-5348 from anywhere within Arizona
 Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906 Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by: Arizona Corporation Commission, 1200 W Washington, Phoenix AZ 85007 602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas). www.cc.state.az.us

Mailing address or phone number change

First name, middle name, last name	
Address (number, street name)	
City	State Zip + 4
Home phone	Business phone
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O aps PO BOX 2906 PHOENIX AZ 85062-2906 AFIFTI DIAMFATAIDHAITAIDHAITAIDHATATIAAIDH Frank Chernek

Your account number 740316280

Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
1543S20288	345 S May Ave				
	North, Yuma				
	Lone Park Rv	67	2.0	\$0.00	\$33.46
4953S20283	345 S May Ave				
	Spc 2m, Yuma	10	0.0	\$0.00	\$10.98
2543S20288	345 S May Ave				
	Spc 5m, Yuma	18	0.0	\$0.00	\$11.91
0161S12282	345 S May Ave				
	Unit B, Yuma	4	0.0	\$0.00	\$10.32
3843S20281	345 S May Ave				
	Spc 1, Yuma	286	0.0	\$0.00	\$42.67
5933S20280	345 S May Ave				
	South, Yuma				
	Lone Star Rv Park	438	3.0	\$0.00	\$90.19
Total		823		\$0.00	\$199.53



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave North

Your service plan: E-32 Xs/S Service number: 1543S20288 DBA: Lone Park Rv

Charges for electricity services

Cost of electricity you used

Basic service charge	\$4.03
Delivery service charge	\$2.74
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.86
Federal environmental improvement surcharge	\$0.01
System benefits charge	\$0.14
Power supply adjustment*	-\$0.38
Metering*	\$12.90
Meter reading*	\$2.18
Billing*	\$2.40
Generation of electricity*	\$5.72
Transmission and ancillary services*	\$0.28
Transmission cost adjustment*	\$0.11
Cost of electricity you used	\$30.99

Taxes and fees

Regulatory assessment	\$0.08
State sales tax	\$2.05
County sales tax	\$0.34
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$33.46

Total charges for electricity services \$33.46

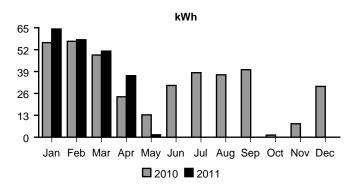
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W51222 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 16	9842
Meter reading on Apr 14	9775
Total electricity you used, in kWh	67
Demand meter reading	2.48
Your billed demand in kW	2.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	67	1094	395
Your billed demand in kW	2.0	8.0	2.0
Your average daily cost	\$1.04	\$5.77	\$2.84

Your account number 740316280

New charges for 345 S May Ave Spc 2m

Your service plan: Standard Rate Service number: 4953S20283

Charges for electricity services

Cost of electricity you used

Basic service charge	\$2.02
Delivery service charge	\$0.37
Environmental benefits surcharge	\$0.13
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.02
Power supply adjustment*	-\$0.06
Metering*	\$2.88
Meter reading*	\$1.98
Billing*	\$2.24
Generation of electricity*	\$0.52
Transmission and ancillary services*	\$0.05
Transmission cost adjustment*	\$0.02
Cost of electricity you used	\$10.17

Taxes and fees

Regulatory assessment	\$0.03
State sales tax	\$0.67
County sales tax	\$0.11
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$10.98

Total charges for electricity services \$10.98

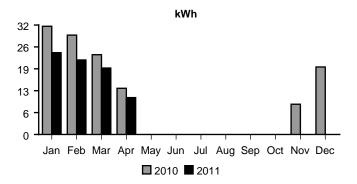
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W25000 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 16	3353
Meter reading on Apr 14	3343
Total electricity you used, in kWh	10

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	10	330	1
Your average daily cost	\$0.34	\$1.58	\$0.30



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 5m

Your service plan: Standard Rate Service number: 2543S20288

Charges for electricity services

Cost of electricity you used

Basic service charge	\$2.02
Delivery service charge	\$0.67
Environmental benefits surcharge	\$0.23
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.04
Power supply adjustment*	-\$0.10
Metering*	\$2.88
Meter reading*	\$1.98
Billing*	\$2.24
Generation of electricity*	\$0.94
Transmission and ancillary services*	\$0.09
Transmission cost adjustment*	\$0.04
Cost of electricity you used	\$11.03

Taxes and fees

Regulatory assessment	\$0.03
State sales tax	\$0.73
County sales tax	\$0.12
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$11.91

Total charges for electricity services \$11.91

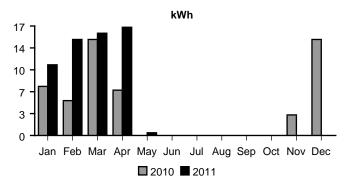
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W24968 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 16	2484
Meter reading on Apr 14	2466
Total electricity you used, in kWh	18

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	18	512	0
Your average daily cost	\$0.37	\$2.23	\$0.30

Your account number 740316280

New charges for 345 S May Ave Unit B

Your service plan: Standard Rate Service number: 0161S12282

Charges for electricity services

Cost of electricity you used

Basic service charge	\$2.02
Delivery service charge	\$0.15
Environmental benefits surcharge	\$0.05
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$2.88
Meter reading*	\$1.98
Billing*	\$2.24
Generation of electricity*	\$0.21
Transmission and ancillary services*	\$0.02
Transmission cost adjustment*	\$0.01
Cost of electricity you used	\$9.55

Taxes and fees

Regulatory assessment	\$0.03
State sales tax	\$0.63
County sales tax	\$0.11
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$10.32

Total charges for electricity services \$10.32

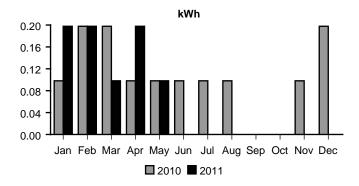
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W30068 Meter reading cycle: 12

Amount of electricity you used

Total electricity you used, in kWh	4
Meter reading on Apr 14	30
Meter reading on May 16	34

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	4	6	2
Your average daily cost	\$0.32	\$0.33	\$0.31



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 1

Your service plan: Standard Rate Service number: 3843S20281

Charges for electricity services

Cost of electricity you used

Basic service charge	\$2.02
Delivery service charge	\$10.61
Environmental benefits surcharge	\$3.68
Federal environmental improvement surcharge	\$0.05
System benefits charge	\$0.60
Power supply adjustment*	-\$1.62
Metering*	\$2.88
Meter reading*	\$1.98
Billing*	\$2.24
Generation of electricity*	\$14.96
Transmission and ancillary services*	\$1.49
Transmission cost adjustment*	\$0.61
Cost of electricity you used	\$39.50

Taxes and fees

Regulatory assessment	\$0.12
State sales tax	\$2.61
County sales tax	\$0.44
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$42.67

Total charges for electricity services \$42.67

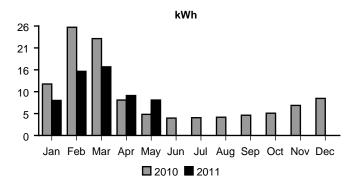
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W24967 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 16	2785
Meter reading on Apr 14	2499
Total electricity you used, in kWh	286

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	286	290	151
Your average daily cost	\$1.33	\$1.42	\$0.91

Frank Chernek

Your account number 740316280

New charges for 345 S May Ave South

Your service plan: E-32 Xs/S Service number: 5933S20280 DBA: Lone Star Rv Park

Charges for electricity services

Cost of electricity you used

Basic service charge	\$4.03
Delivery service charge	\$17.90
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$5.63
Federal environmental improvement surcharge	\$0.07
System benefits charge	\$0.92
Power supply adjustment*	-\$2.48
Metering*	\$12.90
Meter reading*	\$2.18
Billing*	\$2.40
Generation of electricity*	\$37.41
Transmission and ancillary services*	\$1.86
Transmission cost adjustment*	\$0.70
Cost of electricity you used	\$83.52

Taxes and fees

Regulatory assessment	\$0.22
State sales tax	\$5.53
County sales tax	\$0.92
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$90.19

Total charges for electricity services \$90.19

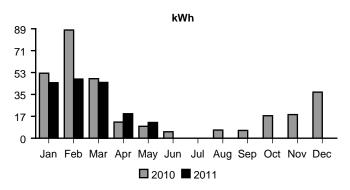
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W51221 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 16	8185
Meter reading on Apr 14	7747
Total electricity you used, in kWh	438
Demand meter reading	2.52
Your billed demand in kW	3.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	32	29	28
Average outdoor temperature	76°	68°	73°
Your total use in kWh	438	602	296
Your billed demand in kW	3.0	3.0	4.0
Your average daily cost	\$2.81	\$3.50	\$2.31