

aps.com

Your electricity bill

Bill date: May 21, 2012

Summary of what you owe

Equals	Total amount due	\$126.38
	Cost of electricity (with taxes and fees)	\$126.38
Plus	Your new charges (details on following pages)	
Equals	Your balance forward	\$0.00
Less	Payment made on Apr 30, thank you	-\$355.97
Amount owing on your previous bill		\$355.97

Due date: June 4, 2012

Frank Chernek

Your account number: 740316280

For service at: 6 locations

Questions or Office Locations? Call 1-800-253-9405, 24 hours a day

Website: aps.com

Para servicio en español llame al: 1-800-252-9410 (Otras areas)

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit aps.com/SurePay to learn more.

Page 1 of 9 See page 2 for more information.

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a	ps

Your account number 740316280

Bill date May 21, 2012

Mailing address or phone number change?

Check here and fill in the details on the back.

When paying in person, please bring the bottom portion of your bill.

Total amount due: \$ 126.38

Your optional contribution to SHARE:

\$_____

Total amount paid:

Due date:

Jun 4, 2012

FRANK CHERNEK PMB 225 2554 W 16 ST YUMA AZ 85364-4229



News from APS

SUMMER SAFETY TIPS

APS offers some tips to help you have a safe - and fun - summer:

- Swimming pools mean summertime fun. But, be careful using longhandled pool-cleaning tools like skimmers and brushes around overhead power lines.
- Never use an electrical appliance near a pool or other wet areas.
- As outdoor activities become more frequent, it's a good time to check your electric extension cords and other electrical equipment for signs of damage before plugging them in.
- To reduce the risk of electrical shock, make sure to test your GFCI (ground fault circuit interrupters) by pressing the red 'test' button on the outlet. If it is not working properly, contact a qualified electrician to inspect and replace as needed.
- Treat all electric lines with caution and respect. Even low-voltage electric lines and cords can be hazardous if damaged or improperly handled. Call us with questions at 602 371 7171 in the Phoenix area, or 800 253 9405 outside Phoenix.

Things you need to know

Contacting APS

- . E-mail us at aps@aps.com
- Call us at: 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:
 Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933
- Blue Stake Before you dig, call:
 811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).
www.cc.state.az.us

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Sign up for SurePay Automatic Payments!	Maili
Frank Chernek Phone ()	Firs
Optional SHARE Contribution to be added to my Monthly Bill (\$1 to \$9) \$	Add
My signature authorizes APS to electronically debit my bank account on the	
billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)	City
outlied in payments only. No sounds should,	Hor
Signature:	(

Mailing address or phone number change		
First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone	Business phone	
()	()	



Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
1543S20288	345 S May Ave				
	North, Yuma				
	Lone Park Rv		0.0	\$0.00	\$22.37
4953S20283	345 S May Ave				
	Spc 2m, Yuma	110	0.0	\$0.00	\$22.16
2543S20288	345 S May Ave				
	Spc 5m, Yuma	0	0.0	\$0.00	\$9.23
0161S12282	345 S May Ave				
	Unit B, Yuma	14	0.0	\$0.00	\$10.88
3843S20281	345 S May Ave				
	Spc 1, Yuma	255	0.0	\$0.00	\$39.22
5933S20280	345 S May Ave				
	South, Yuma				
	Lone Star Rv Park	5	0.0	\$0.00	\$22.52
Total		388		\$0.00	\$126.38



Your electricity bill May 21, 2012 Frank Chernek

Your account number 740316280

New charges for 345 S May Ave North

Your service plan: E-32 XS/S Service number: 1543S20288

DBA: Lone Park Rv

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.78
Delivery service charge	\$0.16
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.05
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$0.34
Federal transmission and ancillary services*	\$0.02
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$20.73

Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.37
County sales tax	\$0.23
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.37

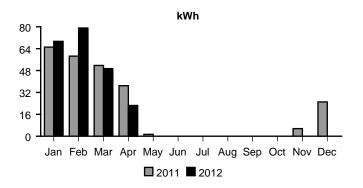
Total charges for electricity services \$22.37

Meter number: W51222 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 17	17895
Meter reading on Apr 17	17891
Total electricity you used, in kWh	4
Demand meter reading	0.00
Your billed demand in kW	0.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	4	741	67
Your billed demand in kW	0.0	6.0	2.0
Your average daily cost	\$0.74	\$3.86	\$1.04

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave Spc 2m

Your service plan: Standard Rate Service number: 4953S20283

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.89
Delivery service charge	\$4.08
Environmental benefits surcharge	\$1.35
Federal environmental improvement surcharge	\$0.02
System benefits charge	\$0.23
Power supply adjustment*	-\$0.46
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$5.75
Federal transmission and ancillary services*	\$0.57
Federal transmission cost adjustment*	\$0.46
System benefits adjustment	-\$0.03
Cost of electricity you used	\$20.52

Taxes and fees

Regulatory assessment	\$0.05
State sales tax	\$1.36
County sales tax	\$0.23
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.16

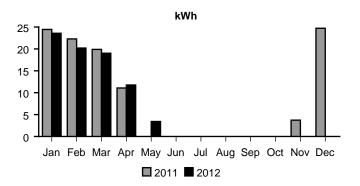
Total charges for electricity services \$22.16

Meter number: W25000 Meter reading cycle: 12

Amount of electricity you used

Total electricity you used, in kWh	110
Meter reading on Apr 17	6713
Meter reading on May 17	6823

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	110	386	10
Your average daily cost	\$0.73	\$1.69	\$0.34

^{*} These services are currently provided by APS but may be provided by a competitive supplier.



Your electricity bill May 21, 2012 Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 5m

Your service plan: Standard Rate Service number: 2543S20288

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.89
Delivery service charge	\$0.00
Environmental benefits surcharge	\$0.00
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.00
Power supply adjustment*	\$0.00
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$0.00
Federal transmission and ancillary services*	\$0.00
Federal transmission cost adjustment*	\$0.00
Cost of electricity you used	\$8.55

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.57
County sales tax	\$0.09
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$9.23

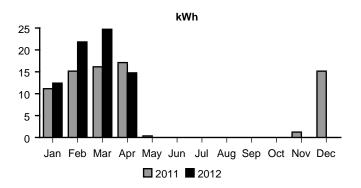
Total charges for electricity services \$9.23

Meter number: W24968 Meter reading cycle: 12

Amount of electricity you used

Total electricity you used, in kWh	0
Meter reading on Apr 17	5448
Meter reading on May 17	5448

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	0	490	18
Your average daily cost	\$0.30	\$2.03	\$0.37

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave Unit B

Your service plan: Standard Rate Service number: 0161S12282

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.89
Delivery service charge	\$0.52
Environmental benefits surcharge	\$0.17
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.03
Power supply adjustment*	-\$0.05
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$0.73
Federal transmission and ancillary services*	\$0.07
Federal transmission cost adjustment*	\$0.06
Cost of electricity you used	\$10.08

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.67
County sales tax	\$0.11
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$10.88

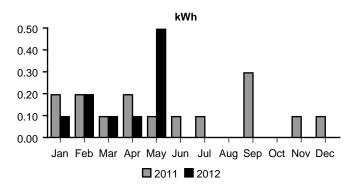
Total charges for electricity services \$10.88

Meter number: W30068 Meter reading cycle: 12

Amount of electricity you used

Total electricity you used, in kWh	14
Meter reading on Apr 17	70
Meter reading on May 17	84

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	14	4	4
Your average daily cost	\$0.36	\$0.32	\$0.32

^{*} These services are currently provided by APS but may be provided by a competitive supplier.



Your electricity bill May 21, 2012 Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 1

Your service plan: Standard Rate Service number: 3843S20281

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.89
Delivery service charge	\$9.46
Environmental benefits surcharge	\$3.13
Federal environmental improvement surcharge	\$0.04
System benefits charge	\$0.54
Power supply adjustment*	-\$1.07
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$13.34
Federal transmission and ancillary services*	\$1.33
Federal transmission cost adjustment*	\$1.07
System benefits adjustment	-\$0.06
Cost of electricity you used	\$36.33

Taxes and fees

Regulatory assessment	\$0.09
State sales tax	\$2.40
County sales tax	\$0.40
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$39.22

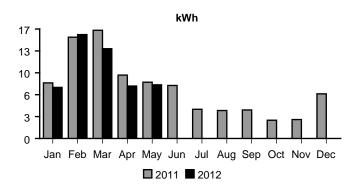
Total charges for electricity services \$39.22

Meter number: W24967 Meter reading cycle: 12

Amount of electricity you used

Total electricity you used, in kWh	255
Meter reading on Apr 17	5333
Meter reading on May 17	5588

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	255	264	286
Your average daily cost	\$1.30	\$1.25	\$1.33

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave South

Your service plan: E-32 XS/S Service number: 5933S20280 DBA: Lone Star Rv Park

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.78
Delivery service charge	\$0.20
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.06
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$0.43
Federal transmission and ancillary services*	\$0.02
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$20.87

Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.38
County sales tax	\$0.23
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.52

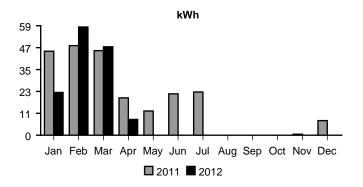
Total charges for electricity services \$22.52

Meter number: W51221 Meter reading cycle: 12

Amount of electricity you used

Meter reading on May 17	14350
Meter reading on Apr 17	14345
Total electricity you used, in kWh	5
Demand meter reading	0.00
Your billed demand in kW	0.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	32	32
Average outdoor temperature	81°	67°	76°
Your total use in kWh	5	291	438
Your billed demand in kW	0.0	4.0	3.0
Your average daily cost	\$0.75	\$1.95	\$2.81

^{*} These services are currently provided by APS but may be provided by a competitive supplier.