

# Your electricity bill

Bill date: June 21, 2012

Frank Chernek

Your account number: 740316280

For service at: 5 locations

## Summary of what you owe

Amount owing on your previous bill	\$126.38
<b>Less</b> Payment made on May 31, thank you	<b>-\$126.38</b>
<b>Equals</b> Your balance forward	<b>\$0.00</b>
<b>Plus</b> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$118.51
<b>Equals Total amount due</b>	<b>\$118.51</b>

**Due date: July 5, 2012**

### Questions or Office Locations?

Call 1-800-253-9405, 24 hours a day  
Website: aps.com  
Para servicio en español llame al:  
1-800-252-9410 (Otras areas)

### SIGN UP FOR FREE SERVICES AND HELP THE COMMUNITY

APS employees are donating food and volunteering at St. Mary's Food Bank this summer and we're offering a way for our customers to help make a difference too! Now through July 13 we will donate \$1 to St. Mary's for each new aps.com account registration, paperless bill signup and AutoPay enrollment. For more information, please see the enclosed Arizona Lifestyle newsletter.

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See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number  
**740316280**

Bill date  
**June 21, 2012**

Mailing address or phone number change?

Check here and fill in the details on the back.

Total amount due: \$ **118.51**

Your optional contribution to SHARE: \$ \_\_\_\_\_

Total amount paid: \$ \_\_\_\_\_

Due date: **Jul 5, 2012**

FRANK CHERNEK  
PMB 225  
2554 W 16 ST  
YUMA AZ 85364-4229



# News from APS

## Demand Side Management Implementation Plan for 2013

On June 1, 2012, Arizona Public Service Company filed its application for approval of its 2013 Demand Side Management Implementation Plan with the Arizona Corporation Commission in Docket No. E-01345A-12-0224. The 2013 DSM Plan describes the Energy Efficiency and Demand Response programs APS proposes to implement to meet the 2013 cumulative energy efficiency savings standard of 5% of retail sales as required by Arizona Administrative Code R14-2-2404. The 2013 DSM Plan is available for review during regular business hours at the Commission's offices at 1200 W. Washington St., Phoenix, AZ 85007, or at [azcc.gov](http://azcc.gov) using the eDocket function.

## Things you need to know

### Contacting APS

- E-mail us at [aps@aps.com](mailto:aps@aps.com)
- Call us at:  
602-371-7171 (Phoenix) or 800-253-9405 (Other areas)  
24 hours a day
- Para servicio en español llame al:  
602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:  
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,  
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:  
811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call:  
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

### Important billing and collection information

Make checks payable to APS and mail to:  
APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:  
602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

### Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:  
Arizona Corporation Commission,  
1200 W Washington, Phoenix AZ 85007  
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).  
[www.cc.state.az.us](http://www.cc.state.az.us)

### Sign up for SurePay Automatic Payments!

Frank Cherek	Phone (     )
Optional SHARE Contribution to be added to my Monthly Bill (\$1 to \$9) \$____	
My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)	
<b>Signature:</b>	

### Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone (     )	Business phone (     )	



PO BOX 2906  
PHOENIX AZ 85062-2906  
AZCCFTTTDDTAACFATTATDCCFATFTANFADFTDFFTFANFATFADDFDANFATFADDDTT

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## Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
1543S20288	345 S May Ave North, Yuma Lone Park Rv	6	0.0	\$0.00	\$24.85
4953S20283	345 S May Ave Spc 2m, Yuma	121	0.0	\$0.00	\$24.38
2543S20288	345 S May Ave Spc 5m, Yuma	0	0.0	\$0.00	\$10.15
3843S20281	345 S May Ave Spc 1, Yuma	205	0.0	\$0.00	\$34.28
5933S20280	345 S May Ave South, Yuma Lone Star Rv Park	6	0.0	\$0.00	\$24.85
<b>Total</b>		<b>338</b>		<b>\$0.00</b>	<b>\$118.51</b>



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## New charges for 345 S May Ave North

Your service plan: E-32 XS/S  
Service number: 1543S20288  
DBA: Lone Park Rv

Meter number: W51222  
Meter reading cycle: 12

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$4.16
Delivery service charge	\$0.25
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.08
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.03
Metering*	\$13.30
Meter reading*	\$2.24
Billing*	\$2.48
Generation of electricity*	\$0.51
Federal transmission and ancillary services*	\$0.03
Federal transmission cost adjustment*	\$0.01
<b>Cost of electricity you used</b>	<b>\$23.04</b>

#### Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.52
County sales tax	\$0.25
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$24.85</b>

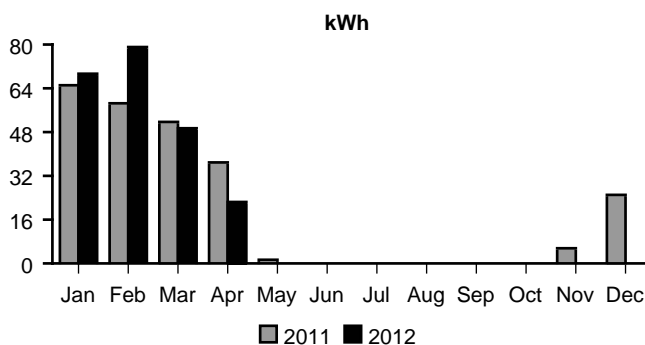
**Total charges for electricity services \$24.85**

\* These services are currently provided by APS but may be provided by a competitive supplier.

### Amount of electricity you used

Meter reading on Jun 19	17901
Meter reading on May 17	17895
<b>Total electricity you used, in kWh</b>	<b>6</b>
Demand meter reading	0.00
<b>Your billed demand in kW</b>	<b>0.0</b>

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	6	4	8
Your billed demand in kW	0.0	0.0	0.0
Your average daily cost	\$0.75	\$0.74	\$0.76

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## New charges for 345 S May Ave Spc 2m

Your service plan: Standard Rate  
Service number: 4953S20283

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$2.08
Delivery service charge	\$4.49
Environmental benefits surcharge	\$1.49
Federal environmental improvement surcharge	\$0.02
System benefits charge	\$0.25
Power supply adjustment*	-\$0.51
Metering*	\$2.97
Meter reading*	\$2.05
Billing*	\$2.31
Generation of electricity*	\$6.33
Federal transmission and ancillary services*	\$0.63
Federal transmission cost adjustment*	\$0.51
System benefits adjustment	-\$0.03
<b>Cost of electricity you used</b>	<b>\$22.59</b>

#### Taxes and fees

Regulatory assessment	\$0.05
State sales tax	\$1.49
County sales tax	\$0.25
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$24.38</b>

**Total charges for electricity services \$24.38**

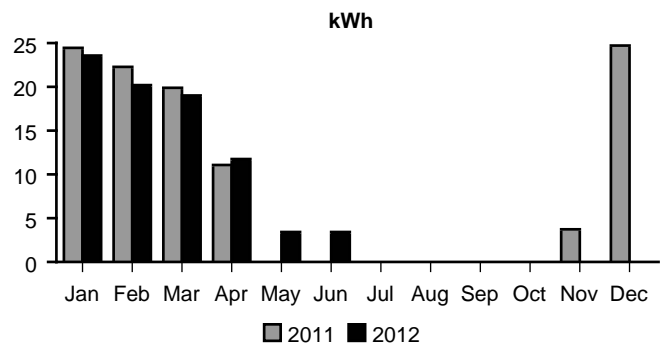
\* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W25000  
Meter reading cycle: 12

### Amount of electricity you used

Meter reading on Jun 19	6944
Meter reading on May 17	6823
<b>Total electricity you used, in kWh</b>	<b>121</b>

#### Average daily electricity use per month



#### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	121	110	5
Your average daily cost	\$0.73	\$0.73	\$0.32



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## New charges for 345 S May Ave Spc 5m

Your service plan: Standard Rate  
Service number: 2543S20288

Meter number: W24968  
Meter reading cycle: 12

### Charges for electricity services

### Amount of electricity you used

#### Cost of electricity you used

Basic service charge	\$2.08
Delivery service charge	\$0.00
Environmental benefits surcharge	\$0.00
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.00
Power supply adjustment*	\$0.00
Metering*	\$2.97
Meter reading*	\$2.05
Billing*	\$2.31
Generation of electricity*	\$0.00
Federal transmission and ancillary services*	\$0.00
Federal transmission cost adjustment*	\$0.00
<b>Cost of electricity you used</b>	<b>\$9.41</b>

Meter reading on Jun 19	5448
Meter reading on May 17	5448
<b>Total electricity you used, in kWh</b>	<b>0</b>

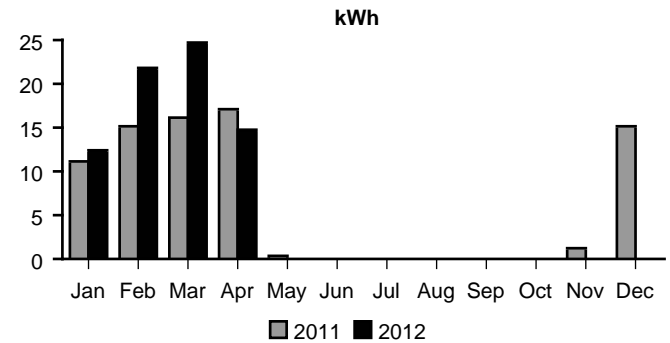
#### Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.62
County sales tax	\$0.10
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$10.15</b>

**Total charges for electricity services \$10.15**

\* These services are currently provided by APS but may be provided by a competitive supplier.

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	0	0	0
Your average daily cost	\$0.30	\$0.30	\$0.30

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## New charges for 345 S May Ave Spc 1

Your service plan: Standard Rate  
Service number: 3843S20281

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$2.08
Delivery service charge	\$7.61
Environmental benefits surcharge	\$2.53
Federal environmental improvement surcharge	\$0.03
System benefits charge	\$0.43
Power supply adjustment*	-\$0.86
Metering*	\$2.97
Meter reading*	\$2.05
Billing*	\$2.31
Generation of electricity*	\$10.72
Federal transmission and ancillary services*	\$1.07
Federal transmission cost adjustment*	\$0.86
System benefits adjustment	-\$0.05
<b>Cost of electricity you used</b>	<b>\$31.75</b>

#### Taxes and fees

Regulatory assessment	\$0.08
State sales tax	\$2.10
County sales tax	\$0.35
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$34.28</b>

**Total charges for electricity services \$34.28**

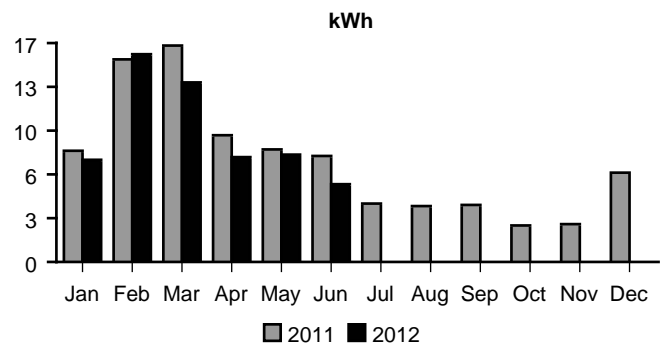
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Meter number: W24967  
Meter reading cycle: 12

### Amount of electricity you used

Meter reading on Jun 19	5793
Meter reading on May 17	5588
<b>Total electricity you used, in kWh</b>	<b>205</b>

#### Average daily electricity use per month



#### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	205	255	252
Your average daily cost	\$1.03	\$1.30	\$1.27



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## New charges for 345 S May Ave South

Your service plan: E-32 XS/S  
Service number: 5933S20280  
DBA: Lone Star Rv Park

Meter number: W51221  
Meter reading cycle: 12

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$4.16
Delivery service charge	\$0.25
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.08
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.03
Metering*	\$13.30
Meter reading*	\$2.24
Billing*	\$2.48
Generation of electricity*	\$0.51
Federal transmission and ancillary services*	\$0.03
Federal transmission cost adjustment*	\$0.01
<b>Cost of electricity you used</b>	<b>\$23.04</b>

#### Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.52
County sales tax	\$0.25
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$24.85</b>

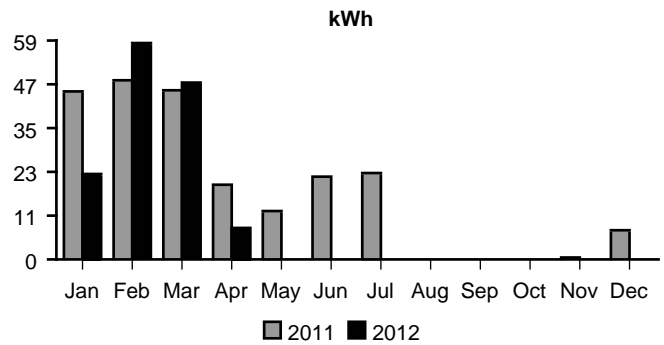
**Total charges for electricity services \$24.85**

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### Amount of electricity you used

Meter reading on Jun 19	14356
Meter reading on May 17	14350
<b>Total electricity you used, in kWh</b>	<b>6</b>
Demand meter reading	0.00
<b>Your billed demand in kW</b>	<b>0.0</b>

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	6	5	691
Your billed demand in kW	0.0	0.0	3.0
Your average daily cost	\$0.75	\$0.75	\$4.24