

aps.com

Your electricity bill

Bill date: July 19, 2012

Summary of what you owe

Equals	Total amount due	\$106.35
	Cost of electricity (with taxes and fees)	\$106.35
Plus	Your new charges (details on following pages)	
Equals	Your balance forward	\$0.00
Less	Payment made on Jun 29, thank you	-\$118.51
Amoun	\$118.51	

Due date: August 1, 2012

Frank Chernek

Your account number: 740316280

For service at: 6 locations

Questions or Office Locations?

Call 1-800-253-9405, 24 hours a day Website: aps.com Para servicio en español llame al: 1-800-252-9410 (Otras areas)

IMPORTANT NEWS ABOUT YOUR BILL

Please note the line item under the "Charges for electricity services" section of your bill previously referred to as the "Basic Service Charge" is now called the "Customer Account Charge". There is no change to how this charge is calculated. It will continue to vary according to the length of the billing month.

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit **aps.com/SurePay** to learn more.

Page 1 of 10See page 2 for more information.		When paying in person, bring the bottom portion o			
Aps	Your account number 740316280	Bill date July 19, 2012 number change?	Total amount due:	\$	106.35
	Check here and fill in the details of	•	Your optional contribution to SHARE:	\$	
			Total amount paid:	\$	
PM	ANK CHERNEK IB 225 54 W 16 ST		Due date:	A	ug 1, 2012

2554 W 16 ST YUMA AZ 85364-4229

12 R 1 57



News from APS

IMPORTANT NEWS ABOUT YOUR BILL

At APS we are committed to communicating changes that might affect you. There are several elements of APS's recently approved rate case settlement that may be of specific interest to you. Effective July 1, 2012, the minimum bill requirement provision has been eliminated for small and medium nonresidential customers served under rates E-32 S, E-32 TOU S, E-32 M and E-32 TOU M. In addition, the E-54 "Seasonal Use" rate rider and the E-53 "Athletic Stadiums and Sports Fields" rate rider have been canceled because they are no longer needed. For more information on APS rates visit us at aps.com or call 800 253 9407 or 602 371 6767 (in metro Phoenix).

Things you need to know

Contacting APS

- E-mail us at aps@aps.com
- Call us at:
- 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al:
- 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas) • Hearing impaired:
- Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933
- Blue Stake Before you dig, call:
- 811 or 800-782-5348 from anywhere within Arizona
 Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906 Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by: Arizona Corporation Commission, 1200 W Washington, Phoenix AZ 85007 602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas). www.cc.state.az.us

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Sign up for SurePay Automatic Payments!

Frank Chernek	Phone ()	
Optional SHARE Contribution	to be added to my Monthly	Bill (\$1	to \$9) \$

My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)

Signature:

Mailing address or phone number change

First name, n	niddle name, last name			
Address (nur	nber, street name)			
City		State		Zip + 4
Home phone		Busines	ss phone	
()		()	



Frank Chernek

Your account number 740316280

Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
1543S20288	345 S May Ave				
	North, Yuma				
	Lone Park Rv	4	0.0	\$0.00	\$22.35
4953S20283	345 S May Ave				
	Spc 2m, Yuma	5	0.0	\$0.00	\$9.79
2543S20288	345 S May Ave				
	Spc 5m, Yuma	0	0.0	\$0.00	\$9.23
0161S12282	345 S May Ave				
	Unit B, Yuma	2	0.0	\$0.00	\$10.39
0161S12282	345 S May Ave				
	Unit B, Yuma	3	0.0	\$0.00	\$9.57
3843S20281	345 S May Ave				
	Spc 1, Yuma	115	0.0	\$0.00	\$22.53
5933S20280	345 S May Ave				
	South, Yuma				
	Lone Star Rv Park	5	0.0	\$0.00	\$22.49
Total		134		\$0.00	\$106.35



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave North

Your service plan: E-32 XS/S Service number: 1543S20288 DBA: Lone Park Rv

Charges for electricity services

Cost of electricity you used

Customer account charge	\$3.78
Delivery service charge	\$0.16
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.04
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$0.34
Federal transmission and ancillary services*	\$0.02
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$20.72

Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.37
County sales tax	\$0.22
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.35

Total charges for electricity services \$22.35

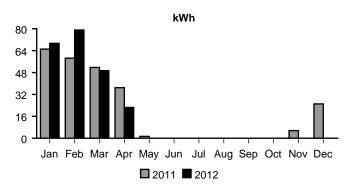
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W51222 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	17905
Meter reading on Jun 19	17901
Total electricity you used, in kWh	4
Demand meter reading	0.01
Your billed demand in kW	0.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	4	6	7
Your billed demand in kW	0.0	0.0	0.0
Your average daily cost	\$0.74	\$0.75	\$0.76

Your account number 740316280

New charges for 345 S May Ave Spc 2m

Your service plan: Standard Rate Service number: 4953S20283

Charges for electricity services

Cost of electricity you used

Customer account charge	\$1.89
Delivery service charge	\$0.15
Environmental benefits surcharge	\$0.05
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$0.29
Federal transmission and ancillary services*	\$0.02
Federal transmission cost adjustment*	\$0.02
Cost of electricity you used	\$9.07

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.60
County sales tax	\$0.10
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$9.79

Total charges for electricity services \$9.79

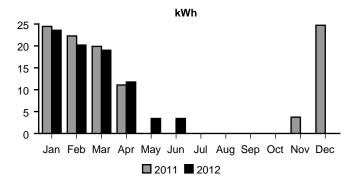
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W25000 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	6949
Meter reading on Jun 19	6944
Total electricity you used, in kWh	5

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	5	121	6
Your average daily cost	\$0.32	\$0.73	\$0.33



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 5m

Your service plan: Standard Rate Service number: 2543S20288

Charges for electricity services

Cost of electricity you used

Customer account charge	\$1.89
Delivery service charge	\$0.00
Environmental benefits surcharge	\$0.00
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.00
Power supply adjustment*	\$0.00
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$0.00
Federal transmission and ancillary services*	\$0.00
Federal transmission cost adjustment*	\$0.00
Cost of electricity you used	\$8.55

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.57
County sales tax	\$0.09
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$9.23

Total charges for electricity services \$9.23

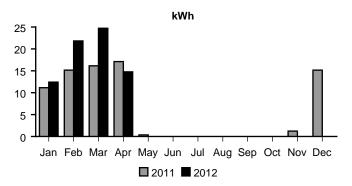
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W24968 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	5448
Meter reading on Jun 19	5448
Total electricity you used, in kWh	0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	0	0	0
Your average daily cost	\$0.30	\$0.30	\$0.30

Your account number 740316280

New charges for 345 S May Ave Unit B

Your service plan: Standard Rate Service number: 0161S12282

Charges for electricity services

Cost of electricity you used

Customer account charge	\$2.08
Delivery service charge	\$0.07
Environmental benefits surcharge	\$0.03
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.00
Power supply adjustment*	-\$0.01
Metering*	\$2.97
Meter reading*	\$2.05
Billing*	\$2.31
Generation of electricity*	\$0.10
Federal transmission and ancillary services*	\$0.01
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$9.62

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.64
County sales tax	\$0.11
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$10.39

Total charges for electricity services \$10.39

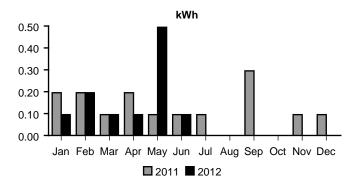
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W30068 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jun 19	86
Meter reading on May 17	84
Total electricity you used, in kWh	2

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	33	30	30
Average outdoor temperature	86°	81°	80°
Your total use in kWh	2	14	4
Your average daily cost	\$0.31	\$0.36	\$0.32



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Unit B

Your service plan: Standard Rate Service number: 0161S12282

Charges for electricity services

Cost of electricity you used

Customer account charge	\$1.89
Delivery service charge	\$0.09
Environmental benefits surcharge	\$0.03
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.01
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$0.17
Federal transmission and ancillary services*	\$0.01
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$8.86

Taxes and fees

Regulatory assessment	\$0.02
State sales tax	\$0.59
County sales tax	\$0.10
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$9.57

Total charges for electricity services \$9.57

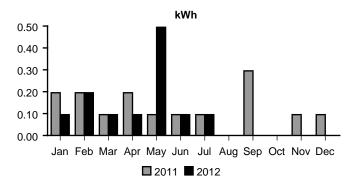
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W30068 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	89
Meter reading on Jun 19	86
Total electricity you used, in kWh	3

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	3	2	2
Your average daily cost	\$0.31	\$0.31	\$0.31

Your account number 740316280

New charges for 345 S May Ave Spc 1

Your service plan: Standard Rate Service number: 3843S20281

Charges for electricity services

Cost of electricity you used

Customer account charge	\$1.89
Delivery service charge	\$3.52
Environmental benefits surcharge	\$1.22
Federal environmental improvement surcharge	\$0.01
System benefits charge	\$0.30
Power supply adjustment*	-\$0.48
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$6.69
Federal transmission and ancillary services*	\$0.59
Federal transmission cost adjustment*	\$0.48
System benefits adjustment	-\$0.01
Cost of electricity you used	\$20.87

Taxes and fees

Regulatory assessment	\$0.05
State sales tax	\$1.38
County sales tax	\$0.23
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.53

Total charges for electricity services \$22.53

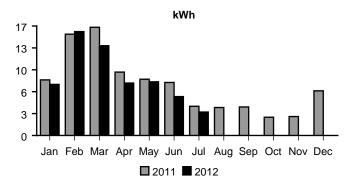
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W24967 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	5908
Meter reading on Jun 19	5793
Total electricity you used, in kWh	115

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	115	205	140
Your average daily cost	\$0.75	\$1.03	\$0.85



Frank Chernek

Your account number 740316280

New charges for 345 S May Ave South

Your service plan: E-32 XS/S Service number: 5933S20280 DBA: Lone Star Rv Park

Charges for electricity services

Cost of electricity you used

Customer account charge	\$3.78
Delivery service charge	\$0.20
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$0.05
Federal environmental improvement surcharge	\$0.00
System benefits charge	\$0.01
Power supply adjustment*	-\$0.02
Metering*	\$12.09
Meter reading*	\$2.04
Billing*	\$2.25
Generation of electricity*	\$0.42
Federal transmission and ancillary services*	\$0.02
Federal transmission cost adjustment*	\$0.01
Cost of electricity you used	\$20.85

Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$1.37
County sales tax	\$0.23
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$22.49

Total charges for electricity services \$22.49

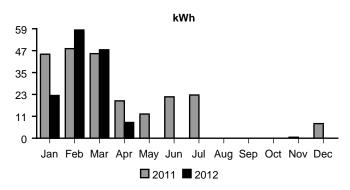
* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W51221 Meter reading cycle: 12

Amount of electricity you used

Meter reading on Jul 19	14361
Meter reading on Jun 19	14356
Total electricity you used, in kWh	5
Demand meter reading	0.01
Your billed demand in kW	0.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	30	33	30
Average outdoor temperature	92°	86°	93°
Your total use in kWh	5	6	721
Your billed demand in kW	0.0	0.0	3.0
Your average daily cost	\$0.74	\$0.75	\$4.41