

aps.com

Your electricity bill

Bill date: December 21, 2012

Summary of what you owe

| Equals | Total amount due | \$354.15 |
|--------|---|-----------|
| | Cost of electricity (with taxes and fees) | \$354.15 |
| Plus | Your new charges (details on following pages) | |
| Equals | Your balance forward | \$0.00 |
| Less | Payment made on Nov 30, thank you | -\$204.79 |
| Amoun | t owing on your previous bill | \$204.79 |

Due date: January 7, 2013

Frank Chernek

Your account number: 740316280

For service at: 6 locations

Questions or Office Locations? Call 1-800-253-9405, 24 hours a day

Website: aps.com

Para servicio en español llame al:

1-800-252-9410

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit aps.com/SurePay to learn more.

Page 1 of 9 See page 2 for more information.

| a | DS |
|---|-----------|
| S | |

Your account number

Bill date

Total amount due:

When paying in person, please

bring the bottom portion of your bill.

740316280 December 21, 2012

Check here and fill in the details on the back.

Your optional contribution

to SHARE:

Total amount paid:

354.15

FRANK CHERNEK PMB 225 2554 W 16 ST

YUMA AZ 85364-4229

Due date: Jan 7, 2013



Things you need to know

Contacting APS

- E-mail us at aps@aps.com
- Call us at: 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:
 Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933
- Blue Stake Before you dig, call: 811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).
www.cc.state.az.us

Page 2 of 9

| Sign up for SurePay Automatic Payments! | | | |
|---|---|--|--|
| Frank Chernek | Phone () | | |
| Optional SHARE Contribution to | be added to my Monthly Bill (\$1 to \$9) \$ | | |
| My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.) | | | |
| Signature: | | | |

| Mailing address or phone number change | | |
|--|---------------|---------|
| First name, middle name, last name | • | |
| Address (number, street name) | | |
| City | State | Zip + 4 |
| Home phone | Business phor | ne |
| () | () | |



Summary of charges by service address

| Service number | Service address | Total electricity used (kWh) | Billed demand (kW) | Other charges and credits (\$) | Total charges (\$) |
|----------------|-------------------|------------------------------|-----------------------|--------------------------------|--------------------|
| 1543S20288 | 345 S May Ave | | | | |
| | North, Yuma | 1010 | | | # 100.11 |
| | Lone Park Rv | 1048 | 5.0 | \$0.00 | \$166.14 |
| 4953S20283 | 345 S May Ave | | | | |
| | Spc 2m, Yuma | 253 | 0.0 | \$0.00 | \$38.86 |
| 2543S20288 | 345 S May Ave | | | | |
| | Spc 5m, Yuma | 505 | 0.0 | \$0.00 | \$66.65 |
| 0161S12282 | 345 S May Ave | | | | |
| | Unit B, Yuma | 19 | 0.0 | \$0.00 | \$12.31 |
| 3843S20281 | 345 S May Ave | | | | |
| | Spc 1, Yuma | 311 | 0.0 | \$0.00 | \$45.43 |
| 5933S20280 | 345 S May Ave | | | | |
| | South, Yuma | | | | |
| | Lone Star Rv Park | 6 | 0.0 | \$0.00 | \$24.76 |
| Total | | 2142 | | \$0.00 | \$354.15 |



Your electricity bill December 21, 2012 Frank Chernek

\$166.14

Your account number 740316280

New charges for 345 S May Ave North

Your service plan: E-32 XS/S Service number: 1543S20288

DBA: Lone Park Rv

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$4.16 |
|--|----------|
| Delivery service charge | \$43.68 |
| Demand charge - delivery | \$0.00 |
| Environmental benefits surcharge | \$10.15 |
| System benefits charge | \$3.11 |
| Power supply adjustment* | -\$4.38 |
| Metering* | \$13.30 |
| Meter reading* | \$2.24 |
| Billing* | \$2.48 |
| Generation of electricity* | \$72.10 |
| Federal transmission and ancillary services* | \$4.44 |
| Federal transmission cost adjustment* | \$2.67 |
| Cost of electricity you used | \$153.95 |

Taxes and fees

| Regulatory assessment | \$0.31 |
|---|----------|
| State sales tax | \$10.18 |
| County sales tax | \$1.70 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$166.14 |

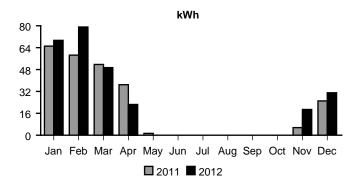
Total charges for electricity services

Meter number: W51222 Meter reading cycle: 12

Amount of electricity you used

| Meter reading on Dec 19 | 19538 |
|------------------------------------|-------|
| Meter reading on Nov 16 | 18490 |
| Total electricity you used, in kWh | 1048 |
| Demand meter reading | 5.25 |
| Your billed demand in kW | 5.0 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 1048 | 568 | 878 |
| Your billed demand in kW | 5.0 | 6.0 | 6.0 |
| Your average daily cost | \$5.03 | \$3.38 | \$4.20 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave Spc 2m

Your service plan: Standard Rate Service number: 4953S20283

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$2.08 |
|--|---------|
| Delivery service charge | \$6.83 |
| Environmental benefits surcharge | \$2.45 |
| System benefits charge | \$0.75 |
| Power supply adjustment* | -\$1.06 |
| Metering* | \$2.97 |
| Meter reading* | \$2.05 |
| Billing* | \$2.31 |
| Generation of electricity* | \$14.93 |
| Federal transmission and ancillary services* | \$1.32 |
| Federal transmission cost adjustment* | \$1.37 |
| Cost of electricity you used | \$36.00 |

Taxes and fees

| Regulatory assessment | \$0.08 |
|---|---------|
| State sales tax | \$2.38 |
| County sales tax | \$0.40 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$38.86 |

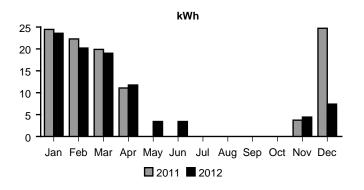
Total charges for electricity services \$38.86

Meter number: W25000 Meter reading cycle: 12

Amount of electricity you used

| Total electricity you used, in kWh | 253 |
|------------------------------------|------|
| Meter reading on Nov 16 | 7090 |
| Meter reading on Dec 19 | 7343 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 253 | 137 | 856 |
| Your average daily cost | \$1.17 | \$0.84 | \$3.02 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.



Your electricity bill December 21, 2012

Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 5m

Your service plan: Standard Rate Service number: 2543S20288

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$2.08 |
|--|---------|
| Delivery service charge | \$13.64 |
| Environmental benefits surcharge | \$4.15 |
| System benefits charge | \$1.50 |
| Power supply adjustment* | -\$2.11 |
| Metering* | \$2.97 |
| Meter reading* | \$2.05 |
| Billing* | \$2.31 |
| Generation of electricity* | \$29.80 |
| Federal transmission and ancillary services* | \$2.63 |
| Federal transmission cost adjustment* | \$2.73 |
| Cost of electricity you used | \$61.75 |

Taxes and fees

| Regulatory assessment | \$0.14 |
|---|---------|
| State sales tax | \$4.08 |
| County sales tax | \$0.68 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$66.65 |

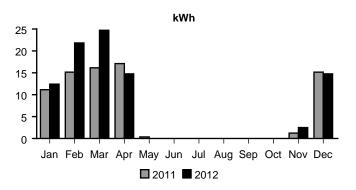
Total charges for electricity services \$66.65

Meter number: W24968 Meter reading cycle: 12

Amount of electricity you used

| Total electricity you used, in kWh | 505 |
|------------------------------------|------|
| Meter reading on Nov 16 | 5529 |
| Meter reading on Dec 19 | 6034 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 505 | 81 | 533 |
| Your average daily cost | \$2.01 | \$0.62 | \$2.05 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave Unit B

Your service plan: Standard Rate Service number: 0161S12282

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$2.08 |
|--|---------|
| Delivery service charge | \$0.51 |
| Environmental benefits surcharge | \$0.18 |
| System benefits charge | \$0.06 |
| Power supply adjustment* | -\$0.08 |
| Metering* | \$2.97 |
| Meter reading* | \$2.05 |
| Billing* | \$2.31 |
| Generation of electricity* | \$1.12 |
| Federal transmission and ancillary services* | \$0.10 |
| Federal transmission cost adjustment* | \$0.10 |
| Cost of electricity you used | \$11.40 |

Taxes and fees

| Regulatory assessment | \$0.03 |
|---|---------|
| State sales tax | \$0.75 |
| County sales tax | \$0.13 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$12.31 |

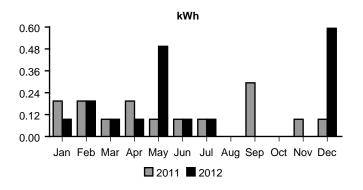
Total charges for electricity services \$12.31

Meter number: W30068 Meter reading cycle: 12

Amount of electricity you used

| Total electricity you used, in kWh | 19 |
|------------------------------------|-----|
| Meter reading on Nov 16 | 89 |
| Meter reading on Dec 19 | 108 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 19 | 0 | 3 |
| Your average daily cost | \$0.37 | \$0.30 | \$0.31 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.



Your electricity bill December 21, 2012

Frank Chernek

Your account number 740316280

New charges for 345 S May Ave Spc 1

Your service plan: Standard Rate Service number: 3843S20281

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$2.08 |
|--|---------|
| Delivery service charge | \$8.40 |
| Environmental benefits surcharge | \$3.01 |
| System benefits charge | \$0.92 |
| Power supply adjustment* | -\$1.30 |
| Metering* | \$2.97 |
| Meter reading* | \$2.05 |
| Billing* | \$2.31 |
| Generation of electricity* | \$18.35 |
| Federal transmission and ancillary services* | \$1.62 |
| Federal transmission cost adjustment* | \$1.68 |
| Cost of electricity you used | \$42.09 |

Taxes and fees

| Regulatory assessment | \$0.10 |
|---|---------|
| State sales tax | \$2.78 |
| County sales tax | \$0.46 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$45.43 |

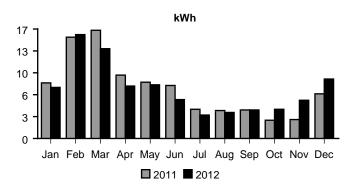
Total charges for electricity services \$45.43

Meter number: W24967 Meter reading cycle: 12

Amount of electricity you used

| Total electricity you used, in kWh | 311 |
|------------------------------------|------|
| Meter reading on Nov 16 | 6494 |
| Meter reading on Dec 19 | 6805 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 311 | 177 | 240 |
| Your average daily cost | \$1.37 | \$1.00 | \$1.11 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 345 S May Ave South

Your service plan: E-32 XS/S Service number: 5933S20280 DBA: Lone Star Rv Park

Charges for electricity services

Cost of electricity you used

| Customer account charge | \$4.16 |
|--|---------|
| Delivery service charge | \$0.25 |
| Demand charge - delivery | \$0.00 |
| Environmental benefits surcharge | \$0.06 |
| System benefits charge | \$0.02 |
| Power supply adjustment* | -\$0.03 |
| Metering* | \$13.30 |
| Meter reading* | \$2.24 |
| Billing* | \$2.48 |
| Generation of electricity* | \$0.41 |
| Federal transmission and ancillary services* | \$0.03 |
| Federal transmission cost adjustment* | \$0.02 |
| Cost of electricity you used | \$22.94 |

Taxes and fees

| Regulatory assessment | \$0.05 |
|---|---------|
| State sales tax | \$1.52 |
| County sales tax | \$0.25 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$24.76 |

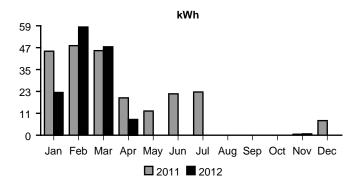
Total charges for electricity services \$24.76

Meter number: W51221 Meter reading cycle: 12

Amount of electricity you used

| Meter reading on Dec 19 | 14421 |
|------------------------------------|-------|
| Meter reading on Nov 16 | 14415 |
| Total electricity you used, in kWh | 6 |
| Demand meter reading | 0.01 |
| Your billed demand in kW | 0.0 |

Average daily electricity use per month



| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 33 | 29 | 34 |
| Average outdoor temperature | 64° | 71° | 59° |
| Your total use in kWh | 6 | 38 | 289 |
| Your billed demand in kW | 0.0 | 2.0 | 3.0 |
| Your average daily cost | \$0.75 | \$0.90 | \$1.87 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.