Your electricity bill

Bill date: January 19, 2011

Summary of what you owe

| Equals | Total amount due | \$718.19 |
|--------|---|-----------|
| | Cost of electricity (with taxes and fees) | \$718.19 |
| Plus | Your new charges (details on following pages) | |
| Equals | Your balance forward | \$0.00 |
| Less | Payment made on Dec 20, thank you | -\$665.09 |
| Amoun | t owing on your previous bill | \$665.09 |

Due date: February 1, 2011

Frank Chernek

Your account number: 030784285

For service at: 3 locations

Questions or Office Locations? Call 928-782-7151 or 1-800-253-9405,

24 hours a day Website: aps.com

Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)

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See page 2 for more information.



Your account number 030784285

Bill date January 19, 2011

Mailing address or phone number change?

Check here and fill in the details on the back.

bring the bottom portion of your bill.

Total amount due: \$ 718.19

When paying in person, please

Your optional contribution to SHARE:

\$

Due date:

Total amount paid:

Feb 1, 2011

FRANK CHERNEK PMB 225 2554 W 16 ST YUMA AZ 85364-4229

09 R 1 81



Things you need to know

Contacting APS

- . E-mail us at aps@aps.com
- Call us at: 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:
 Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933
- Blue Stake Before you dig, call:
 811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).
www.cc.state.az.us

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Sign up for SurePay Automatic Payments! Frank Chernek Phone () Optional SHARE Contribution to be added to my Monthly Bill (\$1 to \$9) \$___ My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.) Signature:

| Mailing address or phone number change | | | |
|--|----------------|---------|--|
| First name, middle name, last name | | | |
| Address (number, street name) | | | |
| City | State | Zip + 4 | |
| Home phone | Business phone | | |
| () | () | | |



Summary of charges by service address

| Service number | Service address | Total electricity used (kWh) | Billed demand (kW) | Other charges and credits (\$) | Total charges (\$) |
|----------------|---|------------------------------|-----------------------|--------------------------------|--------------------|
| 7390S01281 | 7829 S Alicia Ave P#1, Yuma Frank Chernek | 783 | 3.0 | \$0.00 | \$128.21 |
| 6886S70282 | 7839 S Alicia Ave Spc 2, Yuma Frank Chernek | 590 | 4.0 | \$0.00 | \$102.33 |
| 1216S20285 | 7839 S Alicia Ave Yuma Frank Chernek | 3464 | 11.0 | \$0.00 | \$487.65 |
| Total | | 4837 | | \$0.00 | \$718.19 |



Your electricity bill January 19, 2011 Frank Chernek

Your account number 030784285

New charges for 7829 S Alicia Ave P#1

Your service plan: E-32 Rate Service number: 7390S01281

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

| Basic service charge | \$4.03 |
|---|----------|
| Delivery service charge | \$31.93 |
| Demand charge - delivery | \$0.00 |
| Environmental benefits surcharge | \$9.22 |
| Federal environmental improvement surcharge | \$0.13 |
| System benefits charge | \$1.64 |
| Power supply adjustment* | -\$3.51 |
| Metering* | \$12.90 |
| Meter reading* | \$2.18 |
| Billing* | \$2.40 |
| Generation of electricity* | \$53.24 |
| Transmission and ancillary services* | \$3.32 |
| Transmission cost adjustment* | \$1.25 |
| Cost of electricity you used | \$118.73 |

Taxes and fees

| Regulatory assessment | \$0.31 |
|---|----------|
| State sales tax | \$7.86 |
| County sales tax | \$1.31 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$128.21 |

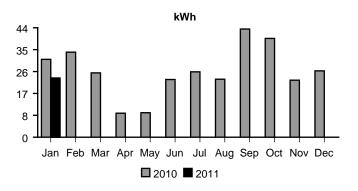
Total charges for electricity services \$128.21

Meter number: W51009 Meter reading cycle: 09

Amount of electricity you used

| Meter reading on Jan 11 | 4202 |
|------------------------------------|------|
| Meter reading on Dec 10 | 3419 |
| Total electricity you used, in kWh | 783 |
| Demand meter reading | 3.32 |
| Your billed demand in kW | 3.0 |

Average daily electricity use per month



Comparing your monthly use

| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 32 | 32 | 30 |
| Average outdoor temperature | 56° | 60° | 57° |
| Your total use in kWh | 783 | 876 | 964 |
| Your billed demand in kW | 3.0 | 3.0 | 4.0 |
| Your average daily cost | \$4.00 | \$4.35 | \$4.78 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 7839 S Alicia Ave Spc 2

Your service plan: E-32 Rate Service number: 6886S70282

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

| Basic service charge | \$4.03 |
|---|---------|
| Delivery service charge | \$24.06 |
| Demand charge - delivery | \$0.00 |
| Environmental benefits surcharge | \$6.95 |
| Federal environmental improvement surcharge | \$0.09 |
| System benefits charge | \$1.24 |
| Power supply adjustment* | -\$2.65 |
| Metering* | \$12.90 |
| Meter reading* | \$2.18 |
| Billing* | \$2.40 |
| Generation of electricity* | \$40.12 |
| Transmission and ancillary services* | \$2.50 |
| Transmission cost adjustment* | \$0.95 |
| Cost of electricity you used | \$94.77 |

Taxes and fees

| Regulatory assessment | \$0.24 |
|---|----------|
| State sales tax | \$6.27 |
| County sales tax | \$1.05 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$102.33 |

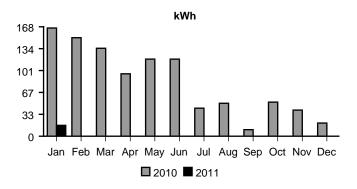
Total charges for electricity services \$102.33

Meter number: W51020 Meter reading cycle: 09

Amount of electricity you used

| Meter reading on Jan 11 | 4161 |
|------------------------------------|------|
| Meter reading on Dec 10 | 3571 |
| Total electricity you used, in kWh | 590 |
| Demand meter reading | 4.31 |
| Your billed demand in kW | 4.0 |

Average daily electricity use per month



Comparing your monthly use

| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 32 | 32 | 30 |
| Average outdoor temperature | 56° | 60° | 57° |
| Your total use in kWh | 590 | 701 | 5061 |
| Your billed demand in kW | 4.0 | 5.0 | 15.0 |
| Your average daily cost | \$3.19 | \$3.62 | \$22.21 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.



Your electricity bill January 19, 2011 Frank Chernek

Your account number 030784285

New charges for 7839 S Alicia Ave

Your service plan: E-32 Rate Service number: 1216S20285

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

| Basic service charge | \$4.03 |
|---|----------|
| Delivery service charge | \$141.26 |
| Demand charge - delivery | \$0.00 |
| Environmental benefits surcharge | \$40.80 |
| Federal environmental improvement surcharge | \$0.55 |
| System benefits charge | \$7.27 |
| Power supply adjustment* | -\$15.55 |
| Metering* | \$12.90 |
| Meter reading* | \$2.18 |
| Billing* | \$2.40 |
| Generation of electricity* | \$235.55 |
| Transmission and ancillary services* | \$14.69 |
| Transmission cost adjustment* | \$5.55 |
| Cost of electricity you used | \$451.63 |

Taxes and fees

| Regulatory assessment | \$1.16 |
|---|----------|
| State sales tax | \$29.88 |
| County sales tax | \$4.98 |
| City sales tax | \$0.00 |
| Franchise fee | \$0.00 |
| Cost of electricity with taxes and fees | \$487.65 |

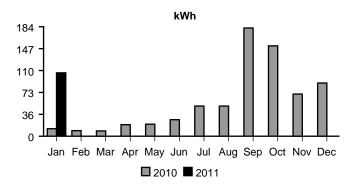
Total charges for electricity services \$487.65

Meter number: W51019 Meter reading cycle: 09

Amount of electricity you used

| Meter reading on Jan 11 | 15709 |
|------------------------------------|-------|
| Meter reading on Dec 10 | 12245 |
| Total electricity you used, in kWh | 3464 |
| Demand meter reading | 10.64 |
| Your billed demand in kW | 11.0 |

Average daily electricity use per month



Comparing your monthly use

| | | | This month |
|-----------------------------|------------|------------|------------|
| | This month | Last month | last year |
| Billing days | 32 | 32 | 30 |
| Average outdoor temperature | 56° | 60° | 57° |
| Your total use in kWh | 3464 | 2917 | 431 |
| Your billed demand in kW | 11.0 | 11.0 | 3.0 |
| Your average daily cost | \$15.23 | \$12.80 | \$2.50 |

^{*} These services are currently provided by APS but may be provided by a competitive supplier.