

aps.com

Your electricity bill

Bill date: March 16, 2011

Summary of what you owe

Equals	Total amount due	\$831.61
	Cost of electricity (with taxes and fees)	\$831.61
Plus	Your new charges (details on following pages)	
Equals	Your balance forward	\$0.00
Less	Payment made on Feb 21, thank you	-\$744.92
Amoun	t owing on your previous bill	\$744.92

Due date: March 29, 2011

Frank Chernek

Your account number: 030784285

For service at: 4 locations

Questions or Office Locations? Call 928-782-7151 or 1-800-253-9405,

24 hours a day Website: aps.com

Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)

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See page 2 for more information.



Your account number 030784285

Bill date March 16, 2011

Mailing address or phone number change?

Check here and fill in the details on the back.

When paying in person, please bring the bottom portion of your bill.

Total amount due: \$ 831.61

Your optional contribution to SHARE:

\$_____

Total amount paid:

Due date:

Mar 29, 2011

FRANK CHERNEK PMB 225 2554 W 16 ST YUMA AZ 85364-4229



News from APS

Eliminating envelopes helps the environment

If you did not receive a payment envelope with your bill, congratulations! You have been paying your APS bill online, by phone, through AutoPay or SurePay -- eliminating the need for a return envelope and that saves paper, postage and fuel. Thank you for helping us take care of the environment. To find out more about our easy-to-use, environmentally-friendly payment options, visit aps.com/waystopay. If you need to receive an envelope, make one payment through the US mail and an envelope will be automatically included beginning with your next statement.

Things you need to know

Contacting APS

- E-mail us at aps@aps.com
- Call us at: 602-371-7171 (Phoenix) or 800-253-9405 (Other areas) 24 hours a day
- Para servicio en español llame al: 602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:
 Dial 711 AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,
- Phoenix AZ 85072-3933

 Blue Stake Before you dig, call:
- 811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call: 602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

Important billing and collection information

Make checks payable to APS and mail to: APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:

602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:
Arizona Corporation Commission,
1200 W Washington, Phoenix AZ 85007
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).
www.cc.state.az.us

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Sign up for SurePay Automatic Payments!			
Frank Chernek	Phone ()		
Optional SHARE Contribution to	be added to my Monthly Bill (\$1 to \$9) \$		
My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)			
Signature:			

Mailing address or phone number change			
First name, middle name, last name			
Address (number, street name)			
City	State	Zip + 4	
Home phone	Business phone		
()	()		



Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
2480S01284	7829 S Alicia Ave P#2, Yuma	2080	0.0	\$0.00	\$223.03
7390S01281	7829 S Alicia Ave P#1, Yuma Frank Chernek	731	5.0	\$0.00	\$119.00
6886S70282	7839 S Alicia Ave Spc 2, Yuma Frank Chernek	565	4.0	\$0.00	\$96.76
1216S20285	7839 S Alicia Ave Yuma Frank Chernek	2775	10.0	\$0.00	\$392.82
Total	Flatik Gliettiek	6151	10.0	\$ 0.00	\$831.61



Your electricity bill March 16, 2011

Frank Chernek

Your account number 030784285

New charges for 7829 S Alicia Ave P#2

Your service plan: Standard Rate Service number: 2480S01284

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.83
Delivery service charge	\$77.17
Environmental benefits surcharge	\$9.70
Federal environmental improvement surcharge	\$0.33
System benefits charge	\$4.37
Power supply adjustment*	-\$11.77
Metering*	\$2.61
Meter reading*	\$1.80
Billing*	\$2.03
Generation of electricity*	\$103.11
Transmission and ancillary services*	\$10.82
Transmission cost adjustment*	\$4.46
Cost of electricity you used	\$206.46

Taxes and fees

Regulatory assessment	\$0.62
State sales tax	\$13.67
County sales tax	\$2.28
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$223.03

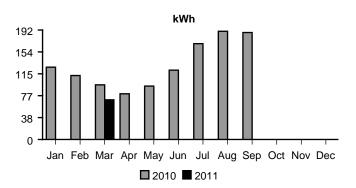
Total charges for electricity services \$223.03

Meter number: W41087 Meter reading cycle: 09

Amount of electricity you used

Total electricity you used, in kWh	2080
Meter reading on Feb 10	16016
Meter reading on Mar 11	18096

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	29	N/A	29
Average outdoor temperature	60°	N/A	61°
Your total use in kWh	2080	N/A	2843
Your average daily cost	\$7.69	N/A	\$10.27

^{*} These services are currently provided by APS but may be provided by a competitive supplier.

New charges for 7829 S Alicia Ave P#1

Your service plan: E-32 Rate Service number: 7390S01281

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.65
Delivery service charge	\$29.81
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$9.40
Federal environmental improvement surcharge	\$0.12
System benefits charge	\$1.54
Power supply adjustment*	-\$4.13
Metering*	\$11.69
Meter reading*	\$1.97
Billing*	\$2.18
Generation of electricity*	\$49.71
Transmission and ancillary services*	\$3.10
Transmission cost adjustment*	\$1.17
Cost of electricity you used	\$110.21

Taxes and fees

Regulatory assessment	\$0.28
State sales tax	\$7 29
County sales tax	\$1.22
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$119.00

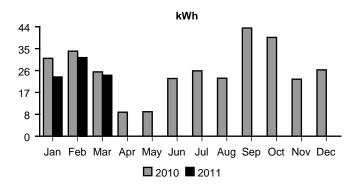
Total charges for electricity services \$119.00

Meter number: W51009 Meter reading cycle: 09

Amount of electricity you used

Meter reading on Mar 11	5905
Meter reading on Feb 10	5174
Total electricity you used, in kWh	731
Demand meter reading	4.82
Your billed demand in kW	5.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	29	30	29
Average outdoor temperature	60°	59°	61°
Your total use in kWh	731	972	771
Your billed demand in kW	5.0	4.0	4.0
Your average daily cost	\$4.10	\$5.02	\$4.22

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Your electricity bill March 16, 2011

Frank Chernek

Your account number 030784285

New charges for 7839 S Alicia Ave Spc 2

Your service plan: E-32 Rate Service number: 6886S70282

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.65
Delivery service charge	\$23.04
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$7.26
Federal environmental improvement surcharge	\$0.09
System benefits charge	\$1.19
Power supply adjustment*	-\$3.19
Metering*	\$11.69
Meter reading*	\$1.97
Billing*	\$2.18
Generation of electricity*	\$38.42
Transmission and ancillary services*	\$2.40
Transmission cost adjustment*	\$0.91
Cost of electricity you used	\$89.61

Taxes and fees

Regulatory assessment	\$0.23
State sales tax	\$5.93
County sales tax	\$0.99
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$96.76

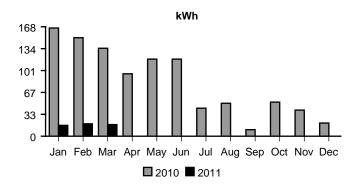
Total charges for electricity services \$96.76

Meter number: W51020 Meter reading cycle: 09

Amount of electricity you used

Meter reading on Mar 11	5347
Meter reading on Feb 10	4782
Total electricity you used, in kWh	565
Demand meter reading	4.27
Your billed demand in kW	4.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	29	30	29
Average outdoor temperature	60°	59°	61°
Your total use in kWh	565	621	3978
Your billed demand in kW	4.0	4.0	15.0
Your average daily cost	\$3.33	\$3.47	\$18.80

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New charges for 7839 S Alicia Ave

Your service plan: E-32 Rate Service number: 1216S20285

DBA: Frank Chernek

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.65
Delivery service charge	\$113.16
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$35.66
Federal environmental improvement surcharge	\$0.44
System benefits charge	\$5.83
Power supply adjustment*	-\$15.70
Metering*	\$11.69
Meter reading*	\$1.97
Billing*	\$2.18
Generation of electricity*	\$188.70
Transmission and ancillary services*	\$11.77
Transmission cost adjustment*	\$4.45
Cost of electricity you used	\$363.80

Taxes and fees

Regulatory assessment	\$0.94
State sales tax	\$24.07
County sales tax	\$4.01
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$392.82

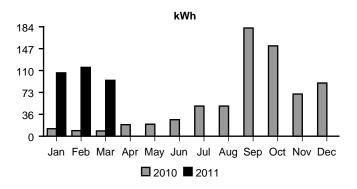
Total charges for electricity services \$392.82

Meter number: W51019 Meter reading cycle: 09

Amount of electricity you used

Meter reading on Mar 11	22008
Meter reading on Feb 10	19233
Total electricity you used, in kWh	2775
Demand meter reading	9.82
Your billed demand in kW	10.0

Average daily electricity use per month



			This month
	This month	Last month	last year
Billing days	29	30	29
Average outdoor temperature	60°	59°	61°
Your total use in kWh	2775	3524	306
Your billed demand in kW	10.0	12.0	3.0
Your average daily cost	\$13.54	\$16.32	\$2.11

^{*} These services are currently provided by APS but may be provided by a competitive supplier.