

# Your electricity bill

Bill date: March 16, 2012

Frank Chernek

Your account number: 030784285

For service at: 4 locations

## Summary of what you owe

Amount owing on your previous bill	\$915.34
<b>Less</b> Payment made on Feb 24, thank you	<b>-\$915.34</b>
<b>Equals</b> Your balance forward	<b>\$0.00</b>
<b>Plus</b> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$858.01
<b>Equals Total amount due</b>	<b>\$858.01</b>

**Due date: March 29, 2012**

### Questions or Office Locations?

Call 1-800-253-9405, 24 hours a day  
Website: aps.com  
Para servicio en español llame al:  
1-800-252-9410 (Otras areas)

### Recycle your old fridge -- save \$100 and get a \$30 rebate

Did you know that your old refrigerator humming away in your garage or laundry room is likely costing you up to \$100 a year on your electric bills? Recycle your old refrigerator or freezer through the APS Refrigerator Recycling Program. APS picks up your unit free of charge, and you'll receive a \$30 rebate just for participating.

Call 877 514 6654 or go to [aps.com/turnitin](http://aps.com/turnitin) to schedule your appointment.

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See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number  
**030784285**

Bill date  
**March 16, 2012**

Mailing address or phone number change?

Check here and fill in the details on the back.

Total amount due: \$ **858.01**

Your optional contribution to SHARE: \$ \_\_\_\_\_

Total amount paid: \$ \_\_\_\_\_

Due date: **Mar 29, 2012**

FRANK CHERNEK  
PMB 225  
2554 W 16 ST  
YUMA AZ 85364-4229



## News from APS

### SIGN UP THE HASSLE-FREE WAY

Enroll in SurePay, our free automatic payment program. Your APS payment will always be on time and you'll save time. Plus you'll enjoy:

- **Convenience** - Your bill is paid automatically each month, even while you're away.
- **Security** - No more checks to write and mail, or leave in an unsecured mailbox.
- **Control** - We'll send you a monthly statement or e-mail to confirm your payment and the exact date it will be deducted from your bank account.

## Things you need to know

### Contacting APS

- E-mail us at [aps@aps.com](mailto:aps@aps.com)
- Call us at:  
602-371-7171 (Phoenix) or 800-253-9405 (Other areas)  
24 hours a day
- Para servicio en español llame al:  
602-371-6861 (Phoenix) o 1-800-252-9410 (Otras areas)
- Hearing impaired:  
Dial 711 - AZ Relay Service
- By mail: APS, Station 3200, PO Box 53933,  
Phoenix AZ 85072-3933
- Blue Stake - Before you dig, call:  
811 or 800-782-5348 from anywhere within Arizona
- Electrical emergencies other than power outages, call:  
602-258-5483 (Phoenix) or 800-253-9408 (Other areas)

### Important billing and collection information

Make checks payable to APS and mail to:  
APS, PO Box 2906, Phoenix AZ 85062-2906

Credit and Collections:  
602-371-7607 (Phoenix) or 1-800-253-9409 (Other areas)

All bills for utility services are due and payable no later than 15 days from the date of the bill. Any payments not received within this time-frame shall be considered delinquent and are subject to a late payment charge of 1.5% per month.

If your power is shut off for non-payment, you must pay all the delinquent amounts and a deposit or additional deposit before power is restored.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we process your check electronically you will not receive your check back from your financial institution and funds may be withdrawn from your account on the same day we receive your payment.

### Utility regulations and rates (Not an APS payment site)

Electricity regulations and rates are approved by:  
Arizona Corporation Commission,  
1200 W Washington, Phoenix AZ 85007  
602-542-4251 (Phoenix) or 1-800-222-7000 (Other areas).  
[www.cc.state.az.us](http://www.cc.state.az.us)

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### Sign up for SurePay Automatic Payments!

Frank Cherek	Phone (     )
Optional SHARE Contribution to be added to my Monthly Bill (\$1 to \$9) \$____	
My signature authorizes APS to electronically debit my bank account on the billing due date to pay the total amount due each month. Use the enclosed check payment to set up automatic payments. To terminate SurePay, I will contact APS. (Intended for mailed-in payments only. No counter checks.)	
<b>Signature:</b>	

### Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone (     )	Business phone (     )	



PO BOX 2906  
PHOENIX AZ 85062-2906  
APSDFTTTDDTAACFATTATDLCFATFTANFADFTLDFFTFAFF/AF/ADDFDANF/AF/TF/ADDTDT

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## Summary of charges by service address

Service number	Service address	Total electricity used (kWh)	Billed demand (kW)	Other charges and credits (\$)	Total charges (\$)
2480S01284	7829 S Alicia Ave P#2, Yuma	2245	0.0	\$0.00	\$248.48
7390S01281	7829 S Alicia Ave P#1, Yuma Frank Chernek	236	3.0	\$0.00	\$55.92
6886S70282	7839 S Alicia Ave Spc 2, Yuma Frank Chernek	537	3.0	\$0.00	\$96.75
1216S20285	7839 S Alicia Ave Yuma Frank Chernek	3194	12.0	\$0.00	\$456.86
<b>Total</b>		<b>6212</b>		<b>\$0.00</b>	<b>\$858.01</b>



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## New charges for 7829 S Alicia Ave P#2

Your service plan: Standard Rate  
Service number: 2480S01284

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$2.08
Delivery service charge	\$83.29
Environmental benefits surcharge	\$9.94
Federal environmental improvement surcharge	\$0.36
System benefits charge	\$4.71
Power supply adjustment*	-\$9.38
Metering*	\$2.97
Meter reading*	\$2.05
Billing*	\$2.31
Generation of electricity*	\$111.28
Federal transmission and ancillary services*	\$11.67
Federal transmission cost adjustment*	\$9.45
System benefits adjustment	-\$0.56
<b>Cost of electricity you used</b>	<b>\$230.17</b>

#### Taxes and fees

Regulatory assessment	\$0.54
State sales tax	\$15.23
County sales tax	\$2.54
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$248.48</b>

**Total charges for electricity services \$248.48**

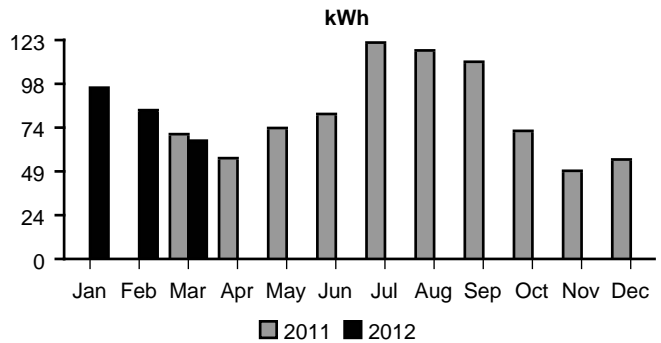
\* These services are currently provided by APS but may be provided by a competitive supplier.

Meter number: W41087  
Meter reading cycle: 09

### Amount of electricity you used

Meter reading on Mar 13	48900
Meter reading on Feb 9	46655
<b>Total electricity you used, in kWh</b>	<b>2245</b>

#### Average daily electricity use per month



#### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	29
Average outdoor temperature	62°	59°	60°
Your total use in kWh	2245	2557	2080
Your average daily cost	\$7.52	\$9.33	\$7.69

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## New charges for 7829 S Alicia Ave P#1

Your service plan: E-32 XS/S  
Service number: 7390S01281  
DBA: Frank Chernek

Meter number: W51009  
Meter reading cycle: 09

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$4.16
Delivery service charge	\$9.62
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$2.90
Federal environmental improvement surcharge	\$0.04
System benefits charge	\$0.50
Power supply adjustment*	-\$0.99
Metering*	\$13.30
Meter reading*	\$2.24
Billing*	\$2.48
Generation of electricity*	\$16.05
Federal transmission and ancillary services*	\$1.00
Federal transmission cost adjustment*	\$0.58
System benefits adjustment	-\$0.06
<b>Cost of electricity you used</b>	<b>\$51.82</b>

#### Taxes and fees

Regulatory assessment	\$0.10
State sales tax	\$3.43
County sales tax	\$0.57
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$55.92</b>

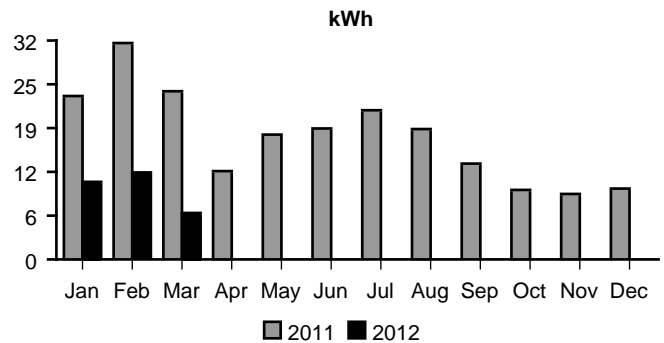
**Total charges for electricity services \$55.92**

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### Amount of electricity you used

Meter reading on Mar 13	11156
Meter reading on Feb 9	10920
<b>Total electricity you used, in kWh</b>	<b>236</b>
Demand meter reading	2.82
<b>Your billed demand in kW</b>	<b>3.0</b>

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	29
Average outdoor temperature	62°	59°	60°
Your total use in kWh	236	396	731
Your billed demand in kW	3.0	2.0	5.0
Your average daily cost	\$1.69	\$2.51	\$4.10



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## New charges for 7839 S Alicia Ave Spc 2

Your service plan: E-32 XS/S  
Service number: 6886S70282  
DBA: Frank Chernek

Meter number: W51020  
Meter reading cycle: 09

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$4.16
Delivery service charge	\$21.90
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$6.61
Federal environmental improvement surcharge	\$0.09
System benefits charge	\$1.13
Power supply adjustment*	-\$2.24
Metering*	\$13.30
Meter reading*	\$2.24
Billing*	\$2.48
Generation of electricity*	\$36.52
Federal transmission and ancillary services*	\$2.28
Federal transmission cost adjustment*	\$1.32
System benefits adjustment	-\$0.13
<b>Cost of electricity you used</b>	<b>\$89.66</b>

#### Taxes and fees

Regulatory assessment	\$0.17
State sales tax	\$5.93
County sales tax	\$0.99
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$96.75</b>

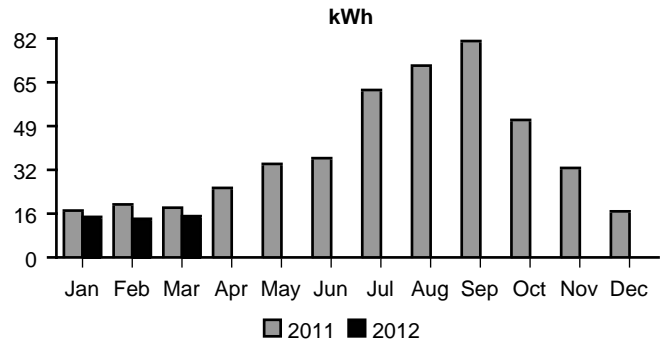
**Total charges for electricity services \$96.75**

\* These services are currently provided by APS but may be provided by a competitive supplier.

### Amount of electricity you used

Meter reading on Mar 13	19685
Meter reading on Feb 9	19148
<b>Total electricity you used, in kWh</b>	<b>537</b>
Demand meter reading	3.22
<b>Your billed demand in kW</b>	<b>3.0</b>

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	29
Average outdoor temperature	62°	59°	60°
Your total use in kWh	537	458	565
Your billed demand in kW	3.0	2.0	4.0
Your average daily cost	\$2.93	\$2.79	\$3.33

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## New charges for 7839 S Alicia Ave

Your service plan: E-32 XS/S  
Service number: 1216S20285  
DBA: Frank Chernek

Meter number: W51019  
Meter reading cycle: 09

### Charges for electricity services

#### Cost of electricity you used

Basic service charge	\$4.16
Delivery service charge	\$130.25
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$39.30
Federal environmental improvement surcharge	\$0.51
System benefits charge	\$6.71
Power supply adjustment*	-\$13.35
Metering*	\$13.30
Meter reading*	\$2.24
Billing*	\$2.48
Generation of electricity*	\$217.19
Federal transmission and ancillary services*	\$13.54
Federal transmission cost adjustment*	\$7.87
System benefits adjustment	-\$0.80
<b>Cost of electricity you used</b>	<b>\$423.40</b>

#### Taxes and fees

Regulatory assessment	\$0.79
State sales tax	\$28.00
County sales tax	\$4.67
City sales tax	\$0.00
Franchise fee	\$0.00
<b>Cost of electricity with taxes and fees</b>	<b>\$456.86</b>

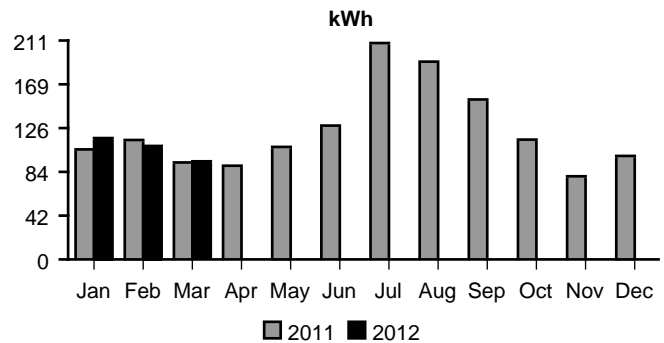
**Total charges for electricity services \$456.86**

\* These services are currently provided by APS but may be provided by a competitive supplier.

### Amount of electricity you used

Meter reading on Mar 13	68790
Meter reading on Feb 9	65596
<b>Total electricity you used, in kWh</b>	<b>3194</b>
Demand meter reading	12.11
<b>Your billed demand in kW</b>	<b>12.0</b>

### Average daily electricity use per month



### Comparing your monthly use

	This month	Last month	This month last year
Billing days	33	30	29
Average outdoor temperature	62°	59°	60°
Your total use in kWh	3194	3351	2775
Your billed demand in kW	12.0	11.0	10.0
Your average daily cost	\$13.84	\$15.86	\$13.54